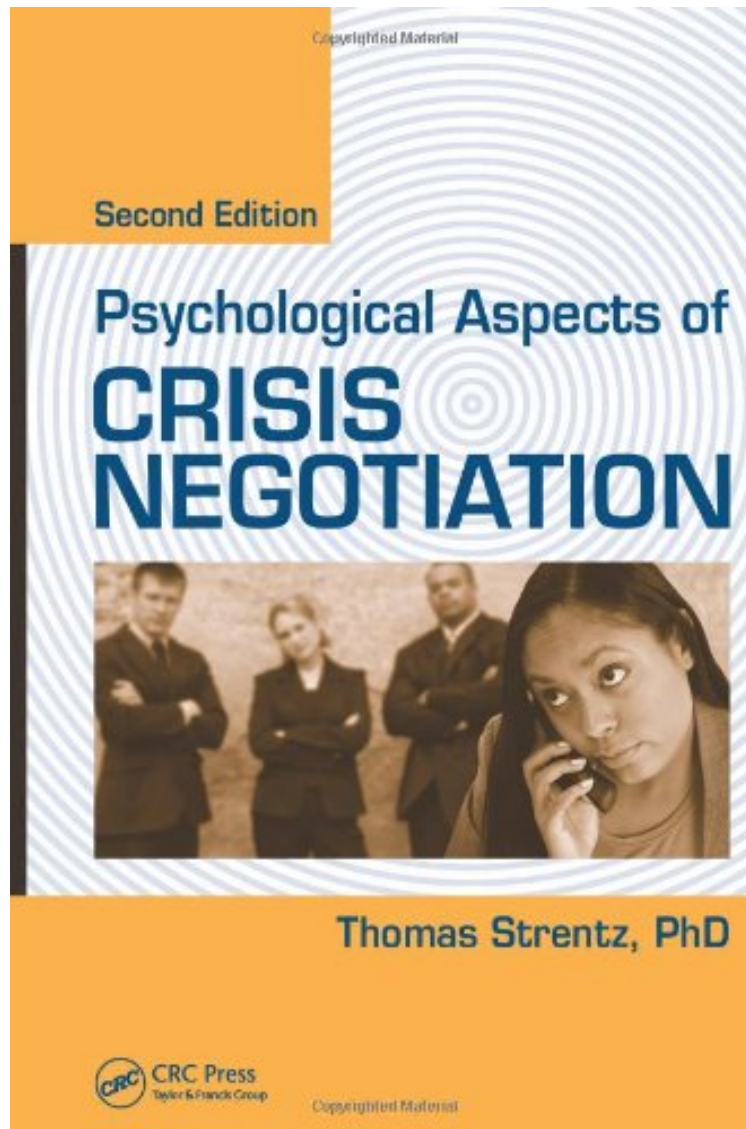


(Mobile pdf) Psychological Aspects of Crisis Negotiation, Second Edition

Psychological Aspects of Crisis Negotiation, Second Edition

Thomas Strentz

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Thomas Strentz : Psychological Aspects of Crisis Negotiation, Second Edition before purchasing it in order to gauge whether or not it would be worth my time, and all praised Psychological Aspects of Crisis Negotiation, Second Edition:

0 of 3 people found the following review helpful. Three Stars By Charlene Hokeok3 of 4 people found the following review helpful. Great Book from a Great Man By 58 November Dr Strentz is a man of high integrity who has saved countless lives with his work at the FBI. He writes about my father's hijacking (Downs vs USA case, aka 58

November) in this text book. His dedication to helping others in law enforcement to save lives is unprecedented. To date he is the only FBI agent to personally apologize for how my father's hijacking unfolded and resulted in my father's death. The FBI needs more men like Dr Tom Strentz. 1 of 2 people found the following review helpful. A bible for every crisis negotiator By Tom Hna Very complex and comprehensive educational book about hostage crisis negotiation. Book is easy to understand, it covers many important general topics and guidelines of negotiating with specific types of hostage takers. There are plenty of practical examples to show what is the author talking about. Absolute must have for any (wannabe) crisis negotiator.

While there are many books on crisis negotiation, most of the current literature focuses on the history and mechanics of this dynamic process, leaving out critical elements that are required for a successful encounter with a hostage-taker or other malefactor. *Psychological Aspects of Crisis Negotiation, Second Edition* explores the methods and strategies for confronting the nine types of subjects typically encountered in hostage/suicide sieges by correctional staff and law enforcement crisis negotiators. Drawn from articles published by Thomas Strentz while serving at the FBI Academy* along with written versions of lectures developed and delivered since his retirement, the book highlights psychological dynamics of negotiations as they apply to the negotiator, the hostage, and the subject. It discusses the predictors of surrender versus the need for a tactical intervention and examines the phases of a hostage crisis and the changing focus as the crisis develops. Referencing historical events such as The Bay of Pigs invasion and the Challenger and Columbia incidents, the book demonstrates how faulty group decision making can spell tragedy. Enhanced with case studies to put the material into context, this second edition also includes new chapters on the first responder, hostage survival, and the Islamic belief system and culture. Steeped in sage advice from a national expert, this volume arms those tasked with confronting dangerous offenders with the knowledge and tools they need to subvert disaster and ensure the preservation of human life. *Articles were reviewed by the Academy Editorial/Review Board and approved by the Bureau for publication.

" an extraordinary overview of a major area in crisis/negotiation and a true on-scene reference manual for the crisis/hostage negotiator. an inclusive, targeted, and comprehensive work . Highly recommended." John D. Baker, Ph.D., Editor, *The Negotiator Magazine* Praise for the First Edition "Strentz combines a wide range of hands-on experiences, respect for the wisdom of some psychological concepts, and knowledge of psychopathology to give some valid, helpful advice to those who are faced with a precarious hostage or other crisis situation. He has been there and "done it." Yet he has also, through graduate work and expert coaching, learned to use psychological insights to determine an appropriate course of intervention and attain a successful outcome." Charles Bahn, *PsycCRITIQUES*, Vol. 51, No. 45 "very insightful, and comprehensive. It is a great book to "carry in your CNT bag" as you give excellent recommendations on strategies to utilize when negotiating with disturbed individuals. [The author's] sense of humor throughout the book is priceless." Sandy Terhune, Ph.D., Santa Monica Police Department "a long overdue reference book for crisis negotiators. *Psychological Aspects of Crisis Negotiation* should be mandatory reading for any crisis negotiator who considers him/herself a professional." Russ Moore, Sergeant, San Diego Sheriff's Department " gives the reader confidence that they know where to go for answers if ever they find themselves negotiating for the lives of others. the real gem of the book, and the reason it can be seen as a manual to have at a hostage scene, is the second section. Strenz goes into how to negotiate and what to say to different types of hostage takers. This section is worth its weight in gold because he not only gives you the rationale, he gives you lists on where to go with a negotiation and what to say and not to say. This is the brilliance of Strenz's organization. if you want a good read and a good reference in this area of operational work, order Thomas Strenz's *Psychological Aspect of Crisis Negotiation*. You will not be disappointed. Gary S. Aumiller, Ph.D., Executive Director, Society for Police and Criminal Psychology