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From C R C, Hardcover(2005) : Psychological Aspects of Crisis Negotiation (06) by Strentz, Thomas [Hardcover (2005)] before purchasing it in order to gage whether or not it would be worth my time, and all praised Psychological Aspects of Crisis Negotiation (06) by Strentz, Thomas [Hardcover (2005)]:

0 of 3 people found the following review helpful. Three StarsBy Charlene Hokeok3 of 4 people found the following review helpful. Great Book from a Great ManBy 58 NovemberDr Strentz is a man of high integrity who has saved countless lives with his work at the FBI. He writes about my father's hijacking (Downs vs USA case, aka 58 November) in this text book. His dedication to helping others in law enforcement to save lives in unprecedented.To date he is the only FBI agent to personally apologize for how my father's hijacking unfolded and resulted in my father's death. The FBI needs more men like Dr Tom Strentz.1 of 2 people found the following review helpful. A bible for every crisis negotiatorBy Tom HnaVery complex and comprehensive educational book about hostage crisis negotiation. Book is easy to understand, it covers many important general topics and guidelines of negotiating with specific types of hostage takers. There are plenty of practical examples to show what is the author talking about. Absolute must have for any (wanna be) crisis negotiator.

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